



SIGNS OF ADULT ABUSE, NEGLECT OR EXPLOITATION



REPORT SUSPECTED ABUSE

Any person, including financial institutions, may report suspected abuse to APS. If you or someone you know is being mistreated, contact your local department of social services and ask for an APS worker, or you may call the 24-hour, toll-free hotline listed below.

PHYSICAL SIGNS OF ABUSE

- Dehydration or malnutrition
- Broken bones or sprains
- Pain from touching
- Scratches, burns, bruises
- Soiled clothing or bed
- Restrained, tied to bed or chair



1-888-832-3858

24-HOUR TOLL FREE HOTLINE

Virginia Department for Aging and
Rehabilitative Services
Adult Protective Services Division
<http://www.dars.virginia.gov>

CONTACT ADULT PROTECTIVE SERVICES (APS) IF YOU NOTICE ANY OF THESE:

CAREGIVER ABUSE

- Forced isolation
- Lack of affection or care for the adult
- Communicates to others that adult is a burden
- Conflicting stories or accounts of details
- Prevents adult from speaking with others
- Prevents visitation from family and friends
- Inappropriate sexual relationship or language
- History of dysfunctional behavior, criminal behavior, or family violence

FINANCIAL EXPLOITATION

- Missing personal belongings
- Suspicious signatures
- Adult has no knowledge of monthly income
- Frequent checks made out to "cash"
- Numerous unpaid bills
- Discrepancies in tax returns
- Large bank withdrawal
- Unusual bank activity
- A changed will or POA

PSYCHOLOGICAL/ BEHAVIORAL

- Depression
- Lack of communication and talking
- Isolation or withdrawal
- Anxiety
- Anger
- Frequent change of health care professionals