

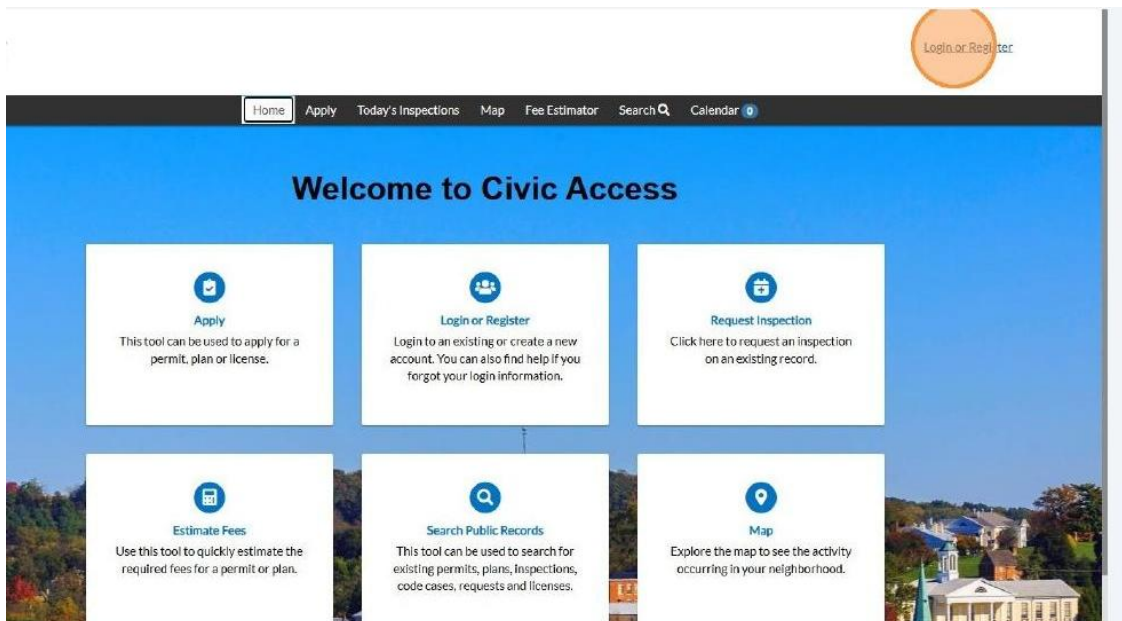
Log In to Staunton City Self-Service Account with Password

Staunton Community Development Department | City Hall, 3rd Floor | 540.332.3862

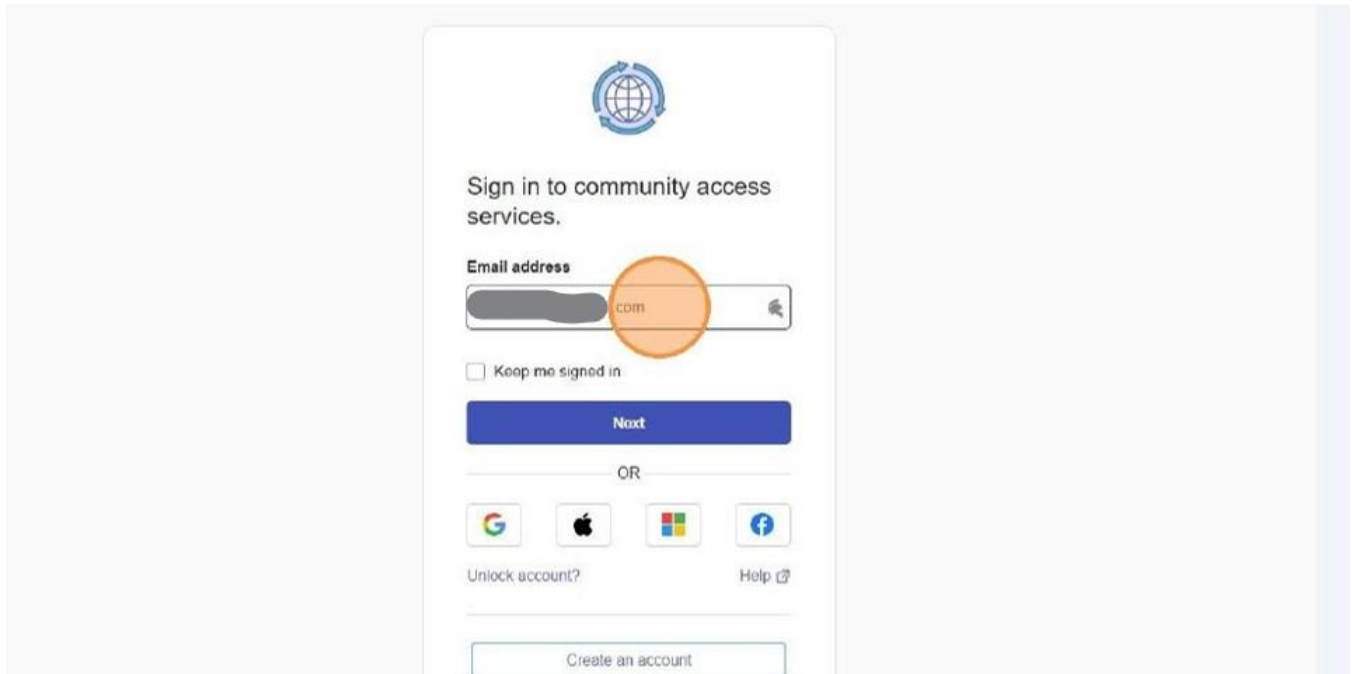
Step 1: Navigate to Staunton's Civic Access Site



Step 2: Click "Login or Register"

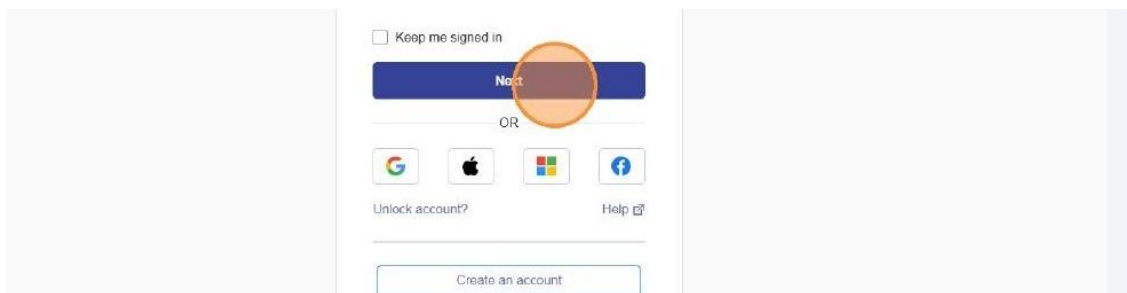


Step 3: Click the "Email address" field and enter your email address.



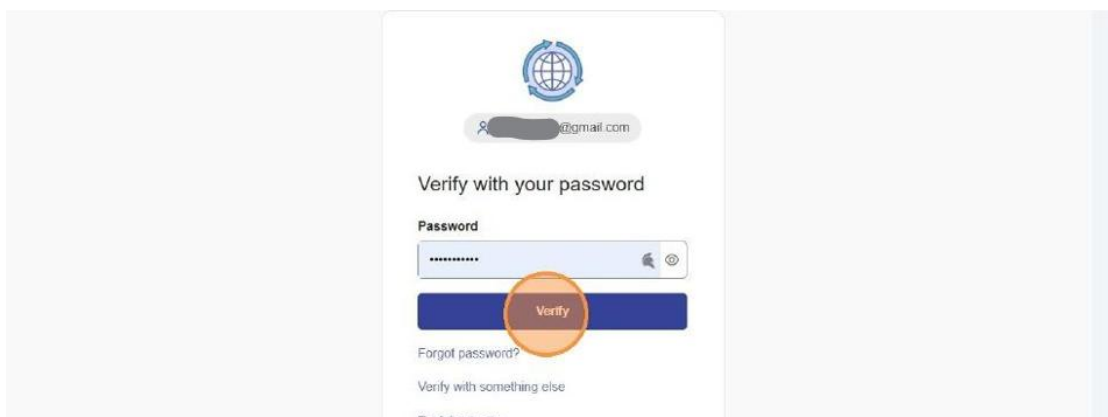
The screenshot shows a login interface for community access services. At the top is a globe icon. Below it, the text "Sign in to community access services." is displayed. The "Email address" field is highlighted with an orange circle. Below the email field is a checkbox labeled "Keep me signed in". A blue "Next" button is positioned below the checkbox. Underneath the "Next" button is the word "OR". Below "OR" are four social media icons: Google, Apple, Microsoft, and Facebook. Below these icons are links for "Unlock account?" and "Help". At the bottom of the form is a "Create an account" button.

Step 4: Click "Next"



This screenshot is identical to the previous one, but the "Next" button is now highlighted with an orange circle, indicating the next step in the process.

Step 5: Enter your password and Click "Verify"



The screenshot shows a password verification interface. At the top is a globe icon. Below it, the email address "redacted@gmail.com" is displayed. The text "Verify with your password" is shown. Below this is a "Password" field, which is highlighted with an orange circle. Below the password field is a blue "Verify" button, also highlighted with an orange circle. Below the "Verify" button are links for "Forgot password?", "Verify with something else", and "Back to sign in".

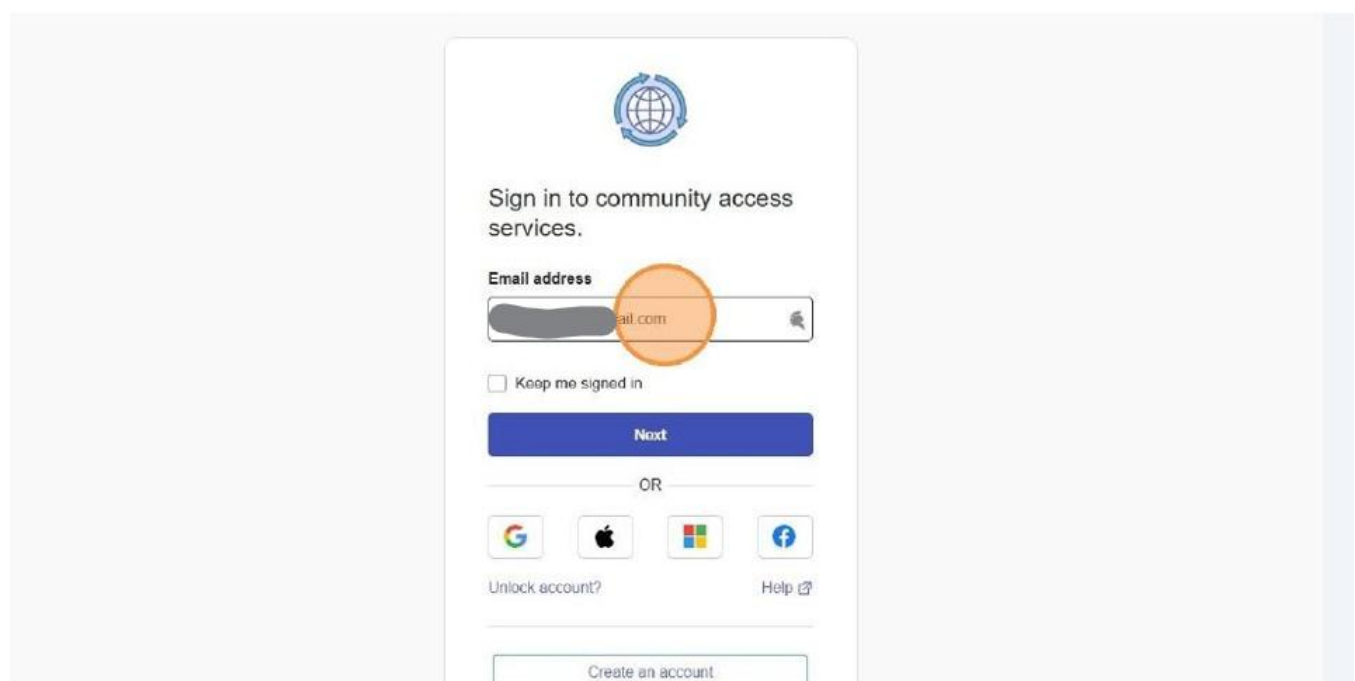
Log In to Staunton City Self-Service Account with One-time Verification Code

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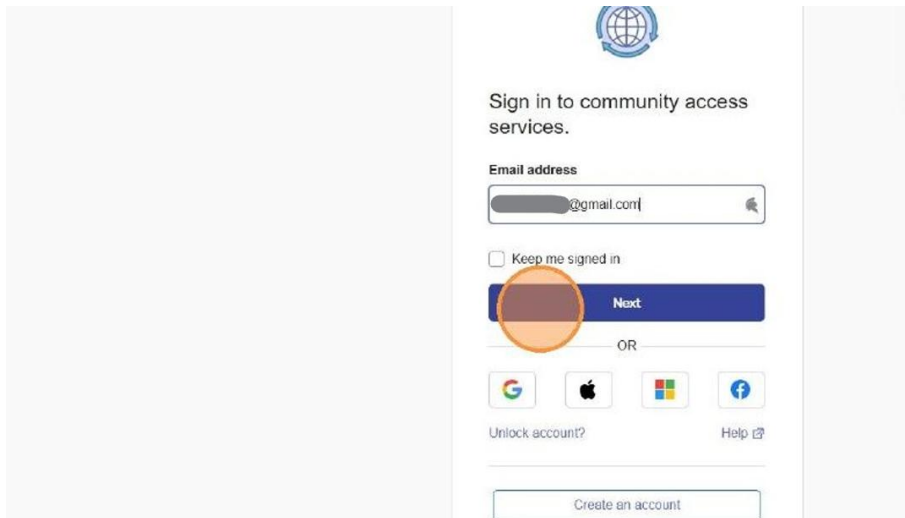
Step 1: Click "Login or Register"



Step 2: Click the "Email address" field and enter your email address.



Step 3: Click "Next"



Sign in to community access services.

Email address

Keep me signed in

Next

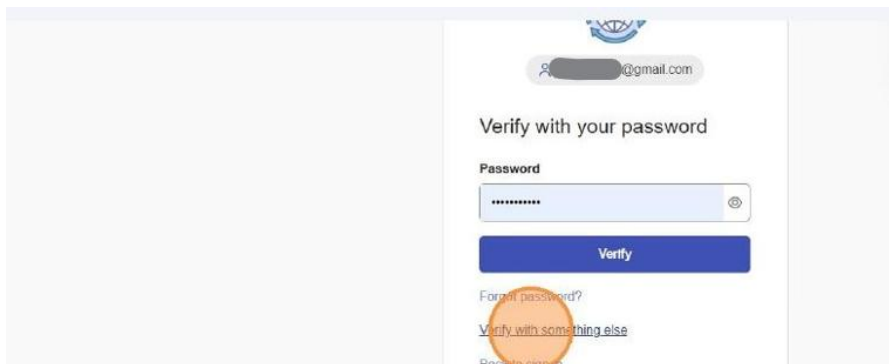
OR

Google Apple Microsoft Facebook

Unlock account? Help

Create an account

Step 9: Click "Verify with something else"



Verify with your password

Password

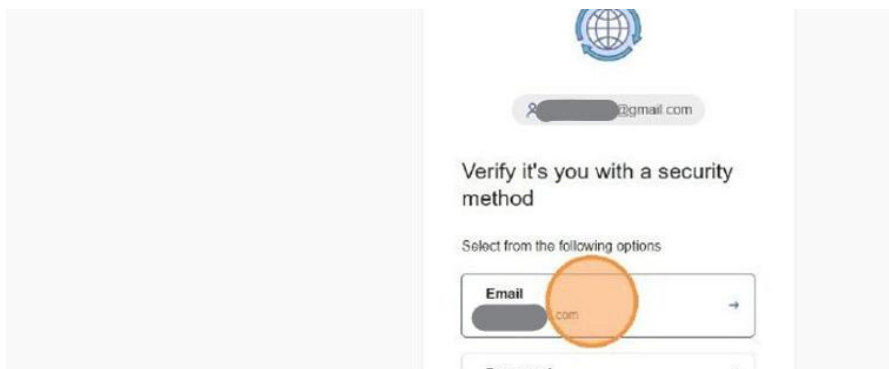
Verify

Forgot password?

Verify with something else

Remember me

Step 10: Click "Email"



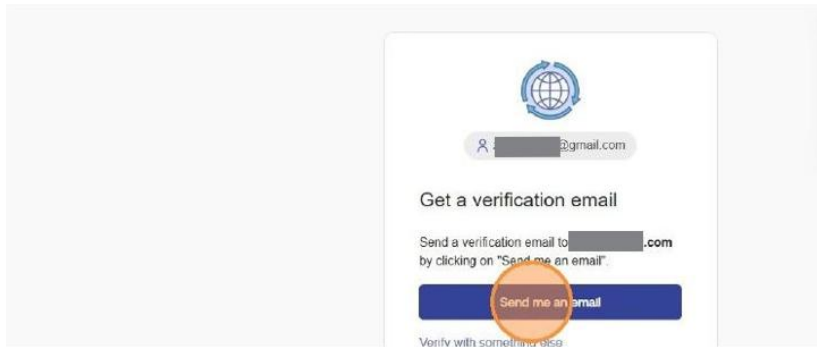
Verify it's you with a security method

Select from the following options

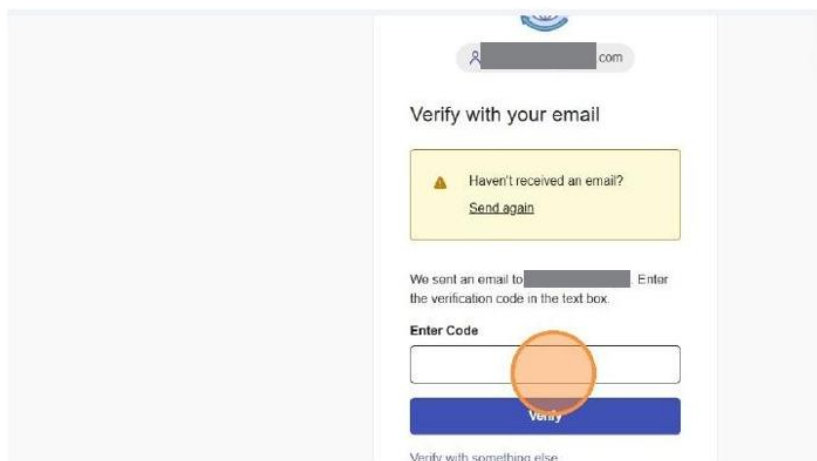
Email

Password

Step 11: Click "Send me an email"

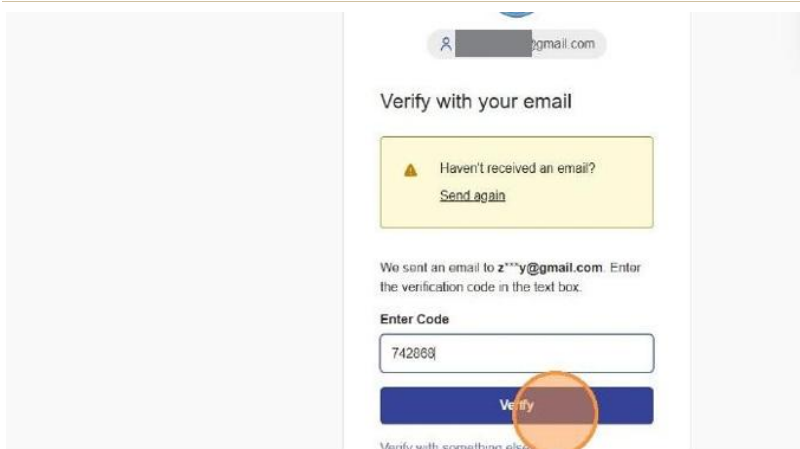


Step 12: Click the "Enter Code" field. And enter the One-time verification code that you received in your email from the Community Access Identity email address.



Step 13: Enter the One-time verification code that you received in your email.

Step 14: Click "Verify"



Step 15: You are now logged in and should see your name in the top right-hand corner.