

Contact Information

* Name
Jordan Zipser

* Home Address*
204 College Circle, Staunton, VA 24401

*You must be registered to vote in the City of Staunton. You can determine this by checking your voter card or by calling the Voter Registration Office at 540.332.3840.

Phone
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Mobile Phone
[REDACTED]

* Email
[REDACTED]

Qualifications

* How long have you resided in the Commonwealth of Virginia?

I have lived in VA for 35 years. I have lived in Augusta County, Waynesboro, and am a current resident of Staunton.

* How long have you resided in the City of Staunton?

I have lived in Staunton for almost 14 years , since April 2009.

Have you ever been elected or appointed as an Officer or Commissioner for the City of Staunton?

No

* Please indicate why you are interested in serving on City Council:

I have lived and plan to live in Staunton for a long time; it is my home and my family loves it here. Throughout my life, I have consistently worked on an individual level to be of service to the community - advocating and supporting the LGBTQ+ community, and as a member of the DEI committee where I work. Now I would like to move from being an individual contributor to working to support our entire community. As a transgender non-binary person, I will bring a fresh perspective to City County and work to ensure that the needs of all people in our community are met. I will be diligent in my efforts to help our already welcoming community thrive - for it to be a livable city for all residents.

* Please indicate areas of your experience and knowledge that you see as important for consideration of your application for appointment:

I have a Bachelor's Degree in Music Education. My time as a teacher gave me experience in establishing comprehensive working plans based on need and goals, adapting to changing environments, being empathetic, and communicating information in a variety of ways to facilitate understanding and transparency. After teaching, I moved into technology. I worked in technical support where I continued to develop my communication skills - identifying and communicating issues to other teams, while ensuring reliable and timely communications with customers, and deescalating situations as needed. My next role was as a Telecommunications Network Engineer. As part of my role, I developed a strong attention to detail, evolved my ability to parse information and make decisions accordingly, work as part of a team to solve complex problems in a high stress environment quickly, and communicate risk and mitigation strategies to people in leadership roles. While I lack political experience within the community, my experience as a Technical Project Manager and Technical Program Manager (current) I have a strong business background. I am experienced in establishing and adhering to budgets ranging from \$150K to several million dollars, coaching and mentoring, prioritizing work based on overall need (project, program, and overall business objectives), and establishing and maintaining working relationships.

* Please list any relevant leadership skills or educational training:

I have a Bachelor's Degree in Music Education from Shenandoah University. I started, but was unable to complete, a Master's Degree in Digital Communications at East Carolina University. I completed a DEI certificate at eCornell and am currently taking a Women in Leadership course through the University of Richmond online. Throughout my career, I have taking training offered by my company in the areas of - Franklin Covey leadership, conflict management, giving and receiving feedback, and technical training on various systems and networks. As a result of my education and experience I am a highly collaborative leader - my goal is to understand the various viewpoints and recommendations of experts, then to make a decision. For the teams I support and lead, I set SMART goals, coach and mentor individuals, empower people to make decisions appropriate for their role. As a Project Manager and as a Program Manager, I have no direct reports and I am in a liminal space between individual contributors and leadership while having the responsibility of leading/influencing leadership and (often) making decisions on their behalf. I am experienced at setting and managing expectations, setting and adhering to schedules and budgets, proactively managing communications, communicating complex concepts in ways that are easy to understand without being reductive, ability to act and make decisions under pressure, collaborate with others to achieve goals and resolve issues.

Indicate if you are attaching additional information pertinent to this application.

No attachments were necessary

Attachment
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*** Digital Signature**

Jordan Zipser

*** Date and Time**

01/18/2023 12:00 AM

Be advised that upon submission, this application and supporting documents become a public document and will be published by the City of Staunton.