

Knox Box Program

A Knox Box is a secure key vault that is installed on the exterior of a building near the main entrance. This box contains building keys to provide access for the fire department in emergency situations. The fire department maintains master keys for the Knox boxes in secure locations.

It is not a requirement to install a Knox Box on local buildings. However, for commercial buildings, where access is restricted, the lack of an alternate entry system for firefighters can cause delays in gaining access to the building during a fire. Firefighters may either enter by forcible entry tactics or by waiting for a key holder. Many businesses in the area have had Knox Boxes installed on their buildings since the program began in Staunton in 1998.



Purchasing a Knox Box

Knox Box devices may only be purchased through the Knox Box Company by visiting www.knoxbox.com/staunton or by calling 1.800.552.5669.

When ordering the box, an area zip code (24402) must be entered that coincides with the Staunton Fire & Rescue Department's response area.

Installing a Knox Box

Knox Boxes should be mounted as near as possible to the primary entry door and shall not be visually obstructed; typically, the main entrance door to the business.

The box should not be located further than six (6) feet laterally from the door. The Knox Box should be installed no higher than five (5) feet or no lower than two (2) feet above the ground or walk area. The Knox Box for a gate should be located on the gate or on a fence or wall within six (6) feet of the gate.

How To Use It

Keys to exterior doors, interior doors, electrical and mechanical rooms, and elevator keys are normally kept on one (1) ring inside the Knox Box. After the Knox Box is installed, the owner or their designee must contact the Staunton Fire Marshal's Office at 540.332.3720 to schedule an appointment to secure the keys and lock the Knox box.

More Information

Further information about Knox Box Rapid Entry Systems can be found at www.knoxbox.com/staunton.